

## GREYHOUND BROADBAND SCHEDULE OF CHARGES

| Service or Product   | Total Inc VAT |
|--|---------------|
| <b>OpenEir Connection &amp; Installation</b>                       |               |
| Openeir FTTH In-Situ Provide/Connection                            | €123.00       |
| Openeir FTTH New Provide/Full Connection Charge                    | €123.00       |
| Openeir FTTH Transfer  | €123.00       |
| Openeir Additional cabling (<=10m) data port extension FTTH & FTTC | €104.55       |
| OpenEir Upgrade/Downgrade To Customer FTTH Plan                    | €3.08         |
| Openeir FTTC broadband In-Situ Provide/Connection                  | €36.90        |
| Openeir FTTC broadband New Provide/Full Connection                 | €147.60       |
| Openeir FTTC broadband Transfer                                    | €3.08         |
| <b>OpenEir Connection &amp; Installation</b>                       |               |
| Siro FTTH In-Situ Provide/Connection                               | €116.85       |
| Siro FTTH New Provide/Full Connection Charge                       | €116.85       |
| Siro FTTH Transfer   | €116.85       |
| Siro FTTH Additional cabling (<=10m)                               | €19.68        |
| Siro FTTH Cease  | €43.05        |
| Siro FTTH Upgrade/Downgrade  | €30.75        |
| <b>SIRO Missed Appointment charges</b>                             |               |
| Customer Missed Appointment  | €36.90        |
| Customer Refused Install   | €36.90        |
| Premises Issue Temporary   | €36.90        |
| Customer Refused Service   | €36.90        |
| Customer Wishes To Reschedule                                      | €36.90        |
| Cancelled On Pre Call  | €36.90        |
| Incorrect Address  | €36.90        |
| Customer Missed  | €147.60       |
| Customer Refused Install   | €147.60       |
| Premises Issue Temporary   | €147.60       |
| Customer Refused Service   | €147.60       |
| Customer Wishes To Reschedule                                      | €147.60       |
| Cancelled On Pre Call  | €147.60       |
| Incorrect Address  | €147.60       |
| Infrastructure Issue Resolved                                      | €147.60       |
| Network Issue Resolved   | €147.60       |
| Blocked Duct Cleared   | €147.60       |
| Siro Infrastructure Resolved                                       | €147.60       |
| <b>Eir Missed Appointment Charges</b>                              |               |
| Customer Not Available   | €36.90        |
| Customer Not Ready   | €36.90        |
| Customer Refuses Service   | €36.90        |
| 3rd Party Access Denied  | €36.90        |
| FTTH Drop Blockage   | €36.90        |
| Missed Appointment   | €36.90        |
| No Fault Found   | €36.90        |